

About ReferralNet Messaging

What is ReferralNet Messaging?

ReferralNet Messaging is a secure message delivery system for the exchange of clinical and patient information between healthcare practitioners.

What can ReferralNet Messaging do?

ReferralNet Messaging provides the ability to:

- **Receive** reports and referrals from GPs, specialists, hospitals, pathology and diagnostic imaging services;
- **Send** referrals and letters to GPs, specialists and other allied health providers
- **Transform** your existing data into a format that is delivered directly into your clinical software

What are the other benefits of using ReferralNet Messaging?

- Secure and reliable
- Eliminates the need to scan reports and results
- Eliminates the need to fax and post referrals
- Reduces costs associated with manual processing
- Eliminates the inefficient paper trail
- Fast implementation time - if you have your individual or location certificate, you can start using ReferralNet Messaging within minutes
- Word plug-in available for sending referrals directly from Microsoft Word
- Integrates with clinical systems

- Uses Medicare PKI Certificates for encryption
- Supports both Medicare Individual and Site/Location certificates
- Built on Web-Services technology
- Eligible vendor Medicare Australia's eHealth Practice Incentive Payment (PIP) program
- ReferralNet is possibly the most closely aligned with NEHTA's recommendations on secure messaging.
- Global Health is working towards compliance with NEHTA's secure messaging specifications.

Who else is using ReferralNet Messaging?

For an up to date list of ReferralNet current users go to www.tasehealth.com.au.



Connect. Share. Collaborate
www.referralnet.com.au

Subscribing to ReferralNet Messaging

How do I arrange for the installation of ReferralNet?

Step 1: Fill out TAS eHealth Messaging consent form and faxing it back to TAS eHealth on 03 6224 3384. A copy of the Consent Form is included in this kit. Alternatively, you can go to www.tasehealth.com.au to download the form.

Step 2: Complete the ReferralNet Messaging Credit Card Form to process payment and fax it back to 03 9675 0699.

Step 3: You will be contacted within 10 working days to arrange the installation.

How much will it cost?

The standard charge for a ReferralNet subscription is \$286 (GST inc.) per annum.

- GPs— charged from 1st of October 2010
- Specialists, allied health and other healthcare providers—from date of installation

What will my subscription include?

- ReferralNet on-going license
- Hosting of the ReferralNet hub and infrastructure
- Outbound messages of 10MB per month
- Unlimited Inbound Messages
- Product updates and upgrades
- Installation
- Help-desk support

What support will I receive after ReferralNet is installed?

Local Divisions of General Practice and a number of private IT providers in each region have been trained in the installation and support of the ReferralNet product. Technical issues may also be followed up with ReferralNet directly, Help-desk support is included in the subscription.

If you require information about how to effectively use ReferralNet after it is installed contact TAS eHealth toll free on 1800 EHEALTH.

To find out more about secure messaging and ReferralNet:

- Visit the ReferralNet website www.referralnet.com.au
- Phone TAS eHealth toll free on 1800 EHEALTH
- Contact your local Division of General Practice

Forms and Checklist

The following documents have been included in this kit:

- **TAS eHealth Messaging Consent Form.** You need to complete this form in order to arrange installation of ReferralNet.
- **ReferralNet Messaging Credit Card Form.** You need to complete this form and wait for payment to be processed before we can arrange installation of ReferralNet.
- **ReferralNet Messaging (Agent) Pre-installation Checklist.** This is a list of information that will be collected from you prior to installation. To expedite the process, please have this information ready as soon as possible.
- **TAS eHealth Directory Consent Form.** Please complete this form if you would like to be included in the TAS eHealth Directory.
- **Subscribing to ReferralNet Messaging.** An example letter to send out to your referral base to ask them to conform to your practices messaging platform.

Terms and Conditions for use of ReferralNet

For the full terms and conditions please visit: <http://www.referralnet.com.au/terms/>